

HOLANI CONSULTANTS PRIVATE LTD.

"Creating Possibilities, Creating Value."

INVESTOR GRIEVANCES REDRESSAL

(MERCHANT BANKING DIVISION-EQUITY)

Details of Investors Complaints Data-

Data for the month ending November 30, 2025-

SN	Received from	Pending as at the end of last month	Received during the particular month	Resolved during the particular month*	Total Pending during the particular month #	8	Average Resolution time^\
1	Directly from	THE WEST STEELS	Month	month.	month #		(In days)
	Investors	NIL	NIL	NIL	NIL	NIL	To the last
2	SEBI (SCORES)	NIL	NIL			NIL	NIL
3	Stock Exchanges	IVIE	NIL	NIL	NIL	NIL	NIL
	(if relevant)	NIL	NIL	NIL	NIL	NIII	
4	Other Sources				NIL	NIL	NIL
	(if any)	NIL	NIL	NIL	NIL	NIII	
5	Grand Total	NITT			NIL	NIL	NIL
		NIL	NIL	NIL	NIL	NIL	NIL

Trend of monthly disposal of complaints (For 5 months on rolling basis)-

SN	Month	Carried forward from previous month	Received during the particular	the particular	Pending at the end of the Particular
1	November, 2025	NIL	month	month *	month #
2	October, 2025	NIL	NIL	NIL	NIL NIL
3	September, 2025		NIL	NIL	NIL
4	August, 2025	NIL	NIL	NIL	NIL
5	July, 2025	NIL	NIL	NIL	
	Grand Total	NIL	NIL	NIL	NIL
	Granu Total	NIL	NIL	NIL	NIL
				IVIL	NIL

[^] Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

Inclusive of complaints pending as on the last day of the month.

Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling office)-

SN	Year	Carried forward from previous year	Received during	Resolved during	Pending at the end of
1	2025	- Jean Jean	the rai ticular year	the particular year	the Particular year
2	2024	NIL		•	-
3	2023	NIL	7	7	
4	2022	NII		2	
5	2021	NIL	3	1	2
-	Grand Total	•	-		2
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^{*} Inclusive of complaints of previous months resolved in the current month.